

**'CREATE YOUR OWN TOY AT SANTA'S SOFT TOY LAB' PROMOTION**  
**Sunday 14<sup>th</sup> to Sunday 21<sup>st</sup> December 2025**  
**TERMS AND CONDITIONS**

1. Information on how to participate and prizes form part of these Terms and Conditions. Participation in this "CREATE YOUR OWN TOY AT SANTA'S SOFT TOY LAB" ("Promotion") is deemed acceptance of these Terms and Conditions. All times stipulated in these Terms and Conditions are expressed in Australian Eastern Standard time (AEST).

### **THE PROMOTER**

2. The "Promoter" is Riverlink Shopping Centre ABN 65 002 203 581 at Cnr Downs Street & The Terrace, North Ipswich QLD 4305 (**Promoter**).

### **ELIGIBILITY**

3. Subject to clause 4, entrants must be 12 years of age or over to participate in the Promotion. Where an Entrant is under 12 years of age, or has a disability, and participates in the Promotion their legal guardian takes full responsibility for that Entrant and all risk and liability associated with that Entrant's involvement in the Promotion and for the Entrant's compliance with these Terms and Conditions.
4. The following are ineligible to participate: (i) employees of the Promoter or any of the tenants or retailers in Riverlink Shopping Centre or any of the Promoter's agencies that are associated with the Promotion; (ii) the spouse, defacto spouse, parent, child or sibling (whether natural or by adoption) of an excluded employee; and (iii) any person who the Promoter has previously notified is not permitted to enter the Promoter's Promotions.

### **PROMOTION PERIOD**

5. This Promotion commences at 10.00am on 14/12/2025 and ends at 2.00pm AEST on 21/12/25. ("Promotion Period").

### **HOW TO ENTER**

6. The Promotion will be conducted opposite Priceline Pharmacy at Riverlink Shopping Centre, Cnr Downs Street & The Terrace, North Ipswich, Qld, 4305 ("Participating Centre"). "Participating Retailers" (see Appendix 1) mean the retailers listed within the Participating Centre. The Promoter (in its sole discretion) has the right to add or to remove from the list of Participating Retailers at any time.
7. An "Ineligible Transaction" means any transaction recorded on an invalid receipt, as specified in clause 9 below.
8. To receive a 'Prize' in this Promotion, eligible individuals must, during the Promotion Period, undertake the following steps:
  - (a) Spend \$100.00 (inclusive of GST) with any included Participating Retailers from our Specialty Stores, Major and Mini Major Stores within the "Participating Centre".
  - (b) Collect a valid receipt from the Participating Retailer/s dated on or between 14/12/25-21/12/25 (excludes any Ineligible Transactions).
  - (c) Present their own original valid receipt recording the Qualifying Spend amount (specifying the store and date/time of purchase) to the Customer Service Staff at Santa's Soft Toy Lab

display located opposite Priceline Pharmacy at Riverlink Shopping Centre between 10.00am and 2.00pm and allow staff to stamp the receipt.

- (d) For clarity, no more than 2 receipts may be accumulated to reach the \$100.00 Qualifying Spend, only one gift may be claimed per receipt (or 2 receipts combined).

## **INVALID RECEIPTS**

9. The following receipts are not valid receipts for the purpose of the Promotion: (a) receipt(s) from Excluded Retailers, (b) receipt(s) recording bill payments, liquor, tobacco products, lotto/instant scratch-its or prescription medication (c) receipts recording redemption of gift card purchases, store credit, refunds and exchanges; (d) ATM or EFTPOS receipts; (e) credit card or bank statements; and (f) receipts that the Promoter has reasonably determined to have been tampered with or have been obtained fraudulently or are a reprint of the original receipts. The same purchase receipt can only be submitted once in the Promotion. The Promoter reserves the right to stamp and/or photocopy each purchase receipt submitted in the Promotion before returning them.

## **PROOF OF PURCHASE**

10. Original paper copy receipts must be presented in order to redeem the Prize. Entrants must retain a copy of their purchase receipt(s) for all entries/claims as proof of purchase. Failure to produce the proof of purchase for all entries/claims when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of an entrant's entries/claims and forfeiture of any right to a Prize. Purchase receipt(s) must clearly specify that the Qualifying Purchase was made during the Promotion Period.

## **LIMITS ON ENTRY**

11. An eligible individual may participate once daily in the promotion during the Promotion Period subject to and in accordance with the entry requirements.
12. Valid to the first 250 customers per day.

## **THE PRIZE**

13. The Prize is 1 x personalised soft toy for the participant to take home. Only one "Prize" daily is able to be collected per person for the promotion duration.
14. Each Prize is valued at approximately \$15.00 inclusive of GST.
15. The Total Prize Pool is valued at \$26,250.00 inclusive of GST.
16. If for any reason an eligible person does not take a Prize at the time of redemption the Prize will be forfeited.
17. If the Prize is unavailable due to reasons beyond the control of the Promoter, the Promoter at its discretion, reserves the right to substitute the Prize with a Prize of equal value and/or specification, subject to any written directions from a regulatory authority.

## **GENERAL**

18. If there is a dispute as to the identity of a Participant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.

19. Eligible Individuals consent to the Promoter using their name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
20. The Promoter reserves the right, at any time, to verify the validity of entries and Eligible Individuals (including a Eligible Individuals identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the participation process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
21. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to COVID-19 Government directives, technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any participant; or (b) subject to any written directions from a regulatory authority to modify, suspend, terminate or cancel the Promotion, as appropriate.
22. The Promoter reserves the right to alter these Terms and Conditions at any time and the Promoter's decision is final, and no correspondence will be entered into.
23. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees").
24. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury or health outcome; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of a prize.
25. As a condition of accepting the Prize, the winner must sign any legal documentation as and, in the form, required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.

## **PRIVACY**

26. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.riverlink.net.au/privacy-policy/>. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy

also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. The Promoter will not disclose PI to any entity outside of Australia.

## **Appendix 1**

### **PARTICIPATING RETAILERS**

ALDI  
AMPLIFON  
ANGUS & COOTE

ASIAN GOURMET  
ATTUNE HEARING

AURA BEAUTY LOUNGE  
AUSTRALIA POST  
BAKER'S DELIGHT  
BASKIN ROBBINS

BCF  
BEACON LIGHTING  
BEAUTY STOP  
BEST & LESS

BOOST JUICE  
BRAS N THINGS  
BRIGHT FLOWERS  
BUCKING BULL  
CAFÉ 63  
COFFEE CLUB – CINEMAS  
CEX  
CITY BEACH  
CITY CHIC  
COLES

CONNOR CLOTHING  
COMETICS PLUS  
COTTON ON  
CURTAIN WONDERLAND

DANGERFIELD  
DEMI INTERNATIONAL

DONUT KING  
DUMPLING PARADISE HOUSE  
DUSK  
EB GAMES  
ELITE SUPPLEMENTS  
ELLA BACHE  
FACTORIE  
FITSTOP  
FLIGHT CENTRE  
GNOCCHI GNOCCHI  
GOLDMARK  
GONGCHA  
GOODLIFE  
GRACE BROW BAR  
HAIRHOUSE

HAPPYTEL  
HEALTHYWORLD PHARMACY  
HELLOWORLD

HOLLYWOOD NAILS  
HOUSE  
IMO CAR WASH  
IPLAY  
ISUSHI  
JAE BUL KOREAN BBQ  
JAMAICA BLUE  
JAY JAYS  
JB HIFI  
JOHNNY BIGG

JUST CUTS  
JUST JEANS  
KAISERCRAFT  
KARAN'S KITCHEN  
KFC  
KITCHEN CONNECTION  
KMART  
LAUBMAN & PANK  
LIFELINE  
LIMELIGHT CINEMAS  
LORNA JANE

LOVISA  
LOWES  
LUNA LOVE WITCH  
MASSAGE PHILOSOPHY  
MATTRESS FACTORY  
MCDONALDS  
MICHAEL HILL  
MISTER MINIT  
MOBILE EXPERTS  
MOBILE PLUS (IT MAN)  
MOE & CO  
MONTEZUMA'S  
MR PHONE  
MR TOYS  
MUFFIN BREAK  
NANDOS  
NATIONAL HEARING CENTRE  
NEWSAGENT  
NOVO SHOES  
OPSM  
ORIGIN KEBABS  
PANDORA  
PAPA TIGER  
PETBARN  
PILLOW TALK  
PRICELINE PHARMACY  
PROFESSIONAILS  
PROUDS JEWELLERS  
PTC  
QBD BOOKS  
RASHAYS  
REBEL  
RED ROOSTER  
RIVERLINK BARBER  
RIVERS  
RUBY CHEWS  
SALVOS STORES  
SHAVER SHOP  
SHARE TEA  
SILK LASER CLINIC  
SKIN KANDY  
SKINNYS

SMOKEMART & GIFTBOX

SPARKLES CAR WASH

SPECSAVERS

SPENDLESS SHOES

STEFAN

STRANDBAGS

STU.DUO

SUBWAY

SUNGLASS HUT

SUPER CHEAP AUTO

SUSHIA

SUSHI D'LITE

SUSHI GURU

SUSSAN

TAKING SHAPE

TARGET

THE ATHLETE'S FOOT

THE COFFEE CLUB

THE REJECT SHOP

TN NAILS

VODAFONE

V8 SUPERCUTS

WALKERS DOUGHNUTS

WALLACE BISHOP

WESTERN INK

WHAT'S HOT

WILLIAMS

WOOLWORTHS

ZEPHYR MASSAGE AND DAY SPA

ZING POP CULTURE