CREATE YOUR OWN PERSONALISED FLOWER BOUQUET PROMOTION Thursday 8th to Saturday 11th May 2025 TERMS AND CONDITIONS

1. Information on how to participate and prizes form part of these Terms and Conditions. Participation in this "CREATE YOUR OWN PERSONALISED FLOWER BOUQUET" ("Promotion") is deemed acceptance of these Terms and Conditions. All times stipulated in these Terms and Conditions are expressed in Australian Eastern Standard time (AEST).

THE PROMOTER

2. The "Promoter" is Riverlink Shopping Centre ABN 65 002 203 581 at Cnr Downs Street & The Terrace, North Ipswich QLD 4305 (**Promoter**).

ELIGIBILITY

- 3. Subject to clause 4, this Promotion is only open to Qld residents aged 12 years or over, unless the participant has been given permission by parent or guardian to participate in the Promotion. If a Prize recipient is under the age of 12 years, the parent or guardian who gave permission for participation in the Promotion is deemed to be the Prize recipient for the purposes of the Promotion.
- 4. The following are ineligible to participate: (i) employees of the Promoter or any of the tenants or retailers in Riverlink Shopping Centre or any of the Promoter's agencies that are associated with the Promotion; (ii) the spouse, defacto spouse, parent, child or sibling (whether natural or by adoption) of an excluded employee; and (iii) any person who the Promoter has previously notified is not permitted to enter the Promoter's Promotions.

PROMOTION PERIOD

5. This Promotion commences at 10.00am on 08/05/2025 and ends at 3.00pm AEST on 11/05/25. ("Promotion Period").

HOW TO ENTER

- 6. The Promotion will be conducted between Wallace Bishop and Michael Hill Jeweller at Riverlink Shopping Centre, Cnr Downs Street & The Terrace, North Ipswich, Qld, 4305 ("Participating Centre"). "Participating Retailers" (see Appendix 1) mean the retailers listed within the Participating Centre. The Promoter (in its sole discretion) has the right to add or to remove from the list of Participating Retailers at any time.
- 7. An "Ineligible Transaction" means any transaction recorded on an invalid receipt, as specified in clause 9 below.
- 8. To receive a 'Prize' in this Promotion, eligible individuals must, during the Promotion Period, undertake the following steps:
 - (a) Spend \$60.00 (inclusive of GST) with any included Participating Retailers from our Specialty Stores, Major and Mini Major Stores within the "Participating Centre".
 - (b) Collect a valid receipt from the Participating Retailer/s dated on or between 08/05/25-11/05/25 (excludes any Ineligible Transactions).
 - (c) Present their own original valid receipt recording the Qualifying Spend amount (specifying the store and date/time of purchase) to the Customer Service Staff at The Petal Pantry

- display located in between Wallace Bishop and Michael Hill Jeweller at Riverlink Shopping Centre between 10.00am and 3.00pm and allow staff to stamp the receipt.
- (d) For clarity, no more than 2 receipts may be accumulated to reach the \$60.00 Qualifying Spend, only one gift may be claimed per receipt (or 2 receipts combined).

INVALID RECEIPTS

9. The following receipts are not valid receipts for the purpose of the Promotion: (a) receipt(s) from Excluded Retailers, (b) receipt(s) recording bill payments, liquor, tobacco products, lotto/instant scratch-its or prescription medication (c) receipts recording redemption of gift card purchases, store credit, refunds and exchanges; (d) ATM or EFTPOS receipts; (e) credit card or bank statements; and (f) receipts that the Promoter has reasonably determined to have been tampered with or have been obtained fraudulently or are a reprint of the original receipts. The same purchase receipt can only be submitted once in the Promotion. The Promoter reserves the right to stamp and/or photocopy each purchase receipt submitted in the Promotion before returning them.

PROOF OF PURCHASE

10. Original paper copy receipts must be presented in order to redeem the Prize. Entrants must retain a copy of their purchase receipt(s) for all entries/claims as proof of purchase. Failure to produce the proof of purchase for all entries/claims when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of an entrant's entries/claims and forfeiture of any right to a Prize. Purchase receipt(s) must clearly specify that the Qualifying Purchase was made during the Promotion Period.

LIMITS ON ENTRY

- 11. An eligible individual may participate once (only) in the promotion during the Promotion Period subject to and in accordance with the entry requirements.
- 12. Valid to the first 220 customers per day.

THE PRIZE

- 13. The Prize is 1 x personalised flower bouquet for the participant to take home. Only one "Prize" is able to be collected per person for the promotion duration.
 - 14. Each Prize is valued at approximately \$20.00 inclusive of GST.
 - 15. The Total Prize Pool is valued at \$17,600.00 inclusive of GST.
 - 16. If for any reason an eligible person does not take a Prize at the time of redemption the Prize will be forfeited.
 - 17. If the Prize is unavailable due to reasons beyond the control of the Promoter, the Promoter at its discretion, reserves the right to substitute the Prize with a Prize of equal value and/or specification, subject to any written directions from a regulatory authority.

GENERAL

18. If there is a dispute as to the identity of a Participant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.

- 19. Eligible Individuals consent to the Promoter using their name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
- 20. The Promoter reserves the right, at any time, to verify the validity of entries and Eligible Individuals (including a Eligible Individuals identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the participation process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- 21. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to COVID-19 Government directives, technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any participant; or (b) subject to any written directions from a regulatory authority to modify, suspend, terminate or cancel the Promotion, as appropriate.
- 22. The Promoter reserves the right to alter these Terms and Conditions at any time and the Promoter's decision is final, and no correspondence will be entered into.
- 23. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees").
- 24. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury or health outcome; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of a prize.
- 25. As a condition of accepting the Prize, the winner must sign any legal documentation as and, in the form, required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.

PRIVACY

26. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at https://www.riverlink.net.au/privacy-policy/. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy

also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. The Promoter will not disclose PI to any entity outside of Australia.

Appendix 1

PARTICIPATING RETAILERS

ALDI ANGUS & COOTE

ASIAN GOURMET ATTUNE HEARING

AURA BEAUTY LOUNGE

AUSTRALIA POST

BAKER'S DELIGHT

BASKIN ROBBINS

BAY AUDIO

BCF

BEACON LIGHTING

BEAUTY STOP

BEST & LESS

BOOST JUICE

BRAS N THINGS

BRIGHT FLOWERS

BUCKING BULL

CAFÉ 63

COFFEE CLUB - CINEMAS

CEX

CITY BEACH

CITY CHIC

COLES

CONNOR CLOTHING

COMETICS PLUS

COTTON ON

CURTAIN WONDERLAND

DANGERFIELD

DEMI INTERNATIONAL

DONUT KING

FLIGHT CENTRE GNOCCHI GNOCCHI
GOLDMARK
GONGCHA
GOODLIFE
GRACE BROW BAR
HAIRHOUSE
HAPPYTEL
HEALTHYWORLD PHARMACY
HELLOWORLD
HIP
HOLLYWOOD NAILS
HOUSE
IMO CAR WASH
IPLAY ISUSHI JAE BUL KOREAN BBQ
JAMAICA BLUE
JAY JAYS
JB HIFI
JOHNNY BIGG
JUST CUTS
JUST JEANS
KAISERCRAFT
KARAN'S KITCHEN
KFC
KITCHEN CONNECTION
KMART
LAUBMAN & PANK
LIFELINE
LIMELIGHT CINEMAS
LORNA JANE
LOVISA

DUMPLING PARADISE HOUSE

ELITE SUPPLEMENTS

ELLA BACHE FACTORIE

DUSK EB GAMES **LOWES** LUNA LOVE WITCH MASSAGE PHILOSOPHY MATTRESS FACTORY **MCDONALDS** MICHAEL HILL MISTER MINIT MOBILE EXPERTS MOBILE PLUS (IT MAN) MOE & CO MONTEZUMA'S MR PHONE MR TOYS **MUFFIN BREAK NANDOS** NATIONAL HEARING CENTRE **NEWSAGENT NOVO SHOES OPSM ORIGIN KEBABS PANDORA PETBARN PILLOW TALK** PRICELINE PHARMACY **PROFESSIONAILS PROUDS JEWELLERS** PTC **QBD BOOKS RASHAYS REBEL RED ROOSTER RIVERLINK BARBER RIVERS RUBY CHEWS** SHAVER SHOP SHARE TEA SILK LASER CLINIC SKIN KANDY **SKINNYS** SMOKEMART & GIFTBOX SPARKLES CAR WASH

SPECSAVERS

SPENDLESS SHOES

STEFAN

STRANDBAGS

SUBWAY

SUNGLASS HUT

SUPER CHEAP AUTO

SUSHIA

SUSHI D'LITE

SUSHI GURU

SUSSAN

TAKING SHAPE

TARGET

THE ATHLETE'S FOOT

THE COFFEE CLUB

THE REJECT SHOP

TN NAILS

VODAFONE

V8 SUPERCUTS

WALKERS DOUGHNUTS

WALLACE BISHOP

WESTERN INK

WHAT'S HOT

WILLIAMS

WOOLWORTHS

ZEPHYR MASSAGE AND DAY SPA

ZING POP CULTURE