

Riverlink Shopping Centre
'Xmas Gift Grab - Spend \$30 at any participating store or make any purchase at Santa's Set for a chance to win a \$5,000 Shopping Spree at Riverlink and a share of \$25,000 worth of instant prizes'
Terms and Conditions

Terms and Conditions

1. Information on how to enter the 'Xmas Gift Grab - Spend \$30 at any participating store or make any purchase at Santa's Set for a chance to win a \$5,000 Shopping Spree at Riverlink and a share of \$25,000 worth of instant prizes' (**Promotion**) and the prizes form part of these Terms and Conditions.
2. Participation in the Promotion is deemed acceptance of these Terms and Conditions.
3. The Promotion will commence at 10am Friday 25th November and close at 2pm, Sunday 18th December 2022 (**Promotion Period**).

Promoter

4. The Promotion promoter is Riverlink Shopping Centre ABN 65 002 203 581 at Cnr Downs Street & The Terrace, North Ipswich QLD 4305 (**Promoter**).

How to Enter

5. Entry in the Promotion is only open to people located in the state of Queensland (**Entrants**).
6. Entry in the Promotion is subject to:
 - a. the Entrant making a purchase of \$30.00 or more at a participating store or any purchase at Santa's Set at Riverlink Shopping Centre during the Promotion Period (**Purchase**); and
 - b. for entering the major prize draw of a \$5,000 Shopping Spree (**Draw**): the Entrant, during the Promotion Period, visiting the Gift Grab activation located in the Food Court and presenting the receipt for the Purchase to enter into the Draw and providing the requested information; and
 - c. for entering into the 'Xmas Gift Grab' for the chance to win an instant prize: presenting their 'valid receipt' and using that 'valid receipt' to participate in the 'Xmas Gift Grab'. Entrants are eligible to participate in the 'Xmas Gift Grab' if they present the receipt for their Purchase to the staff at the Gift Grab activation located in the Food Court, provide the requested information and use their 'valid receipt' to participate in the 'Xmas Gift Grab' session.
7. Where an Entrant has already participated in the 'Xmas Gift Grab', the Promoter reserves the right in its discretion to disqualify or suspend that Entrant's entry into a subsequent 'Xmas Gift Grab'.
8. Participation in the 'Xmas Gift Grab' instant prize competition may occur during the operating hours of 10am – 2pm daily during the Promotion Period.

Conditions of Entry

9. Entrants must be 18 years of age or over to participate in the Promotion. Where an Entrant is under 18 years of age, or has a disability, and participates in the Promotion their legal guardian takes full responsibility for that Entrant and all risk and liability associated with that Entrant's involvement in the Promotion and for the Entrant's compliance with these Terms and Conditions.
10. Entrants may enter the Promotion multiple times during the Promotion Period, provided that for each entry in the Promotion the Entrant provides a legible, complete, receipt for a Purchase during the Promotion Period and complies with these Terms and Conditions.
11. Entrants with the following conditions are not able to participate in the 'Xmas Gift Grab': Heart Conditions or Abnormal Blood Pressure, Back, Neck or Similar Physical Conditions, Expectant Mothers, Motion Sickness or Dizziness, Recent Surgery or Other Conditions that may be aggravated by participating in this activation, Anyone under 120cm or Anyone above 120kg. Entrants must remain in the sling at all times whilst participating in the activation and children must be supervised at all times. A QR waiver code will be placed at the 'Xmas Gift Grab' located in the Food Court and entrants must scan and acknowledge the above to be able to participate. Entrant's acknowledgement will be sighted by promotional staff prior to participation in the 'Xmas Gift Grab'.
12. Receipts from partial lay-bys, bill payments such as the payment of credit card bills, bank transactions, bank fees and charges and service bills (such as gas, electricity, rates and phone bills), alcohol, tobacco, TAB and Lotto, or which are otherwise indecipherable or incomplete will not be accepted as receipts for the purpose of entry into the Promotion.
13. Receipts cannot be added together to total the required spend of \$30 for entry into the Promotion.
14. To be valid, each receipt for a Purchase must be dated and timestamped within the Promotional Period.
15. The Promoter reserves the right, at any time, to verify the validity of entries for the Promotion and verify the validity of Entrants including any Entrant's identity, age and place of residence and reserves the right in its sole discretion to disqualify any Entrant who tampers with the entry process for the Promotion or who the Promoter has reason to believe has breached one or more of these Terms and Conditions, engaged in any unlawful or other improper misconduct which jeopardises the fair and proper conduct of the Promotion, or who submits an entry for the Promotion that is not in accordance with these Terms and Conditions.
16. The following people are not permitted to enter into the Promotion:
 - a. employees and the immediate families of the Promoter, participating outlets and the agencies associated with this Promotion. Immediate families mean parents, siblings, spouse, children and grandparents; and
 - b. management and staff of stores at Riverlink Shopping Centre.
17. The prize-winner for the Draw must provide suitable identification to the Promoter's satisfaction to be entitled to claim the prize.
18. If the prize-winner for the Draw is under the age of 18 years, the prize for the Draw will be awarded to the winner's legal guardian.
19. The prize values for the Promotion are correct at the commencement of the Promotion. The Promoter is not responsible for any subsequent variation in values.
20. The prizes are not redeemable for cash and not transferable and must be taken as offered.

21. If the prize or part of the prize is unavailable the Promoter in its discretion reserves the right to substitute the prize or that part of the prize with a prize to the equal value and/or specification.
22. All winners must organise their own collection of prizes from Riverlink Shopping Centre.
23. Once a prize has left the Promoter's/supplier's premises, the Promoter and its agencies and companies associated with the Promotion will not be responsible for any delay in delivery, loss or damage to, or caused by that prize.

Details of Prize and Prize Value

24. Draw Prize: The Draw prize is \$5,000 worth of gift cards which must be spent at Riverlink Shopping Centre.
25. Instant Prizes: There will be \$25,000 worth of retailer prizes available for the 'Xmas Gift Grab'.
26. There are 1,920 prizes in total offered in conjunction with the Promotion.
27. Total prize pool for the Promotion is valued at: \$30,000 at the commencement of the Promotion Period.

Major Prize Draw Details

28. The prize winner for the Draw will be drawn by random selection at 2pm, Monday 19th December at the Centre Management Office, Riverlink Shopping Centre, Cnr Downs St & The Terrace, North Ipswich QLD 4305.
29. The prize winner for the Draw:
 - c. will be notified by phone and/or via email that their entry has been selected for the Draw; and
 - d. must show the Promoter their receipt for the Purchase in order to claim the prize for the Draw.
30. The prize winner for the Draw must claim the Draw prize by no later than 4pm, 30th January 2023.
31. If despite every reasonable effort the winner for the Draw cannot be contacted or cannot in the opinion of the Promoter satisfactorily provide the receipt for the Purchase for the winning entry, the prize winner for the Draw will be re-drawn. Any redraw/s will be conducted at 4pm, 6th February 2023 at the Centre Management Office, Riverlink Shopping Centre, Cnr Downs St & The Terrace, North Ipswich QLD 4305.
32. If for any reason a winner of one or more Promotion prizes, including the Draw prize, does not take the prize or any element of the prize within the timeframe stipulated in these Terms and Conditions then that prize or that element of that prize may be forfeited in the Promoter's discretion.

Customer's information

33. The Promoter will collect personal information in order to conduct the Promotion, and for this purpose disclose such personal information to third parties, including but not limited to agents, contractors, service providers and prize suppliers. Entry in the Promotion is conditional on providing this personal information. The Promoter will also use and handle this personal information as described in its Privacy Policy located at: <https://www.riverlink.net.au/privacy-policy/>. To access or update the Entrant's information, or for more details on the Promoter's privacy obligations, please contact the Privacy Officer at:

Email: reception@riverlink.net.au

Address: Privacy Officer, [Cnr Downs St & The Terrace, North Ipswich QLD 4305]

Telephone: [07 3294 5500]

34. By entering the Promotion, each Entrant licenses and grants the Promoter and its affiliates and sub-licensees a non-exclusive, royalty-free, fee-free, perpetual, worldwide, irrevocable right to use, reproduce, publish, modify, adapt and display their entry for any purpose, and in any media, including but not limited to future promotional, publicity and marketing purposes, without payment or compensation restriction on use, attribution or liability.
35. Each Entrant consents to the Promoter using their name, likeness, image and/or voice in any medium, worldwide, for an unlimited period of time, without remuneration.

Promoter's decision

36. The Promoter's decision on any aspect of the Promotion is final and no correspondence will be entered into.

Liability

37. Except for any liability that cannot be excluded by law, the Promoter and any companies associated with this Promotion (including their officers, employees and agents), excludes all liability (including negligence) for any personal injury or any loss or damage whatsoever which is suffered (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way from participating in the Promotion or otherwise arising out of the Promotion, including but not limited to, where arising out of any technical difficulties or equipment malfunction (whether or not under the Promoter's control), any theft, unauthorised access or third party interference, any entry that is late, lost, altered, incomplete, incorrectly submitted, delayed, corrupted, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter including but not limited to Entrant error or omission, alteration, tampering, deletion, theft, destruction, transmission interruption or communications failure, any tax liability incurred by an Entrant, or any use of a prize by a winner.
38. Nothing in these Terms and Conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
39. It is the responsibility of each Entrant to seek independent advice on the possible implications this may have on their own financial situation.
40. The Promoter reserves the right to cancel, terminate, modify or suspend the Promotion if required, including if for any reason this Promotion is not capable of

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running as planned including infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, COVID-19 restrictions or any other causes beyond the control of the Promoter, which corrupts or affects the administration security, fairness, integrity or proper conduct of this Promotion.

For further information regarding the Terms and Conditions please contact the Promoter’s Centre Management.

41. If all or any part of any term of condition contained in these Terms and Conditions shall be declared or become unenforceable, invalid or illegal for any reason, such term or provision (or part thereof) shall be deemed severed from these Terms and Conditions and the other terms and conditions hereof shall remain in full force.
42. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter’s legal rights to recover damages or other compensation from such an offender are reserved.

Further Information

Participating Retailers

A

Aldi

Angus & Coote

Asian Gourmet

Attune Hearing

Australia Post

B

Baker’s Delight

Baskin Robbins

Bay Audio

BCF

Beacon Lighting

Beauty Stop

Best & Less

Bollywood Brows

Boost Juice

Bras n Things

Bucking Bull

C

Café 63

Celebrity Ink

CEX

City Beach

City Chic

Coffee Club

Coles

Colette

Connor Clothing

Cosmetics Plus

Cotton On

Curtain Wonderland

D

Daiso

Demi International

Donut King

Dusk

E

EB Games

Ella Bache

F

Factorie

Fitstop

Flight Centre

G

Gaye’s Hairdressing

Goldmark

Gongcha

Goodlife

Grace Brow Bar

Greencross Vet

H

Hairhouse

Happy Feet Massage

Happytel

Healthyworld Pharmacy

Helloworld

Hollywood Nails

House

I

IMO Australia Car Wash

iPlay

I Sushi

J

Jamaica Blue

Jay Jays

JB HiFi

Johnny Bigg

Juice Bar

Just Cuts

Just Jeans

K

Kaisercraft

KFC

Kitchen Connection

Kmart

L

Laubman & Pank

Lifeline

Limelight Cinemas

Lorna Jane

Lowes

M

Massage Philosophy

Mattress Factory

McDonalds

Michael Hill

Millers

Mister Minit

Mobile Plus

Moe & Co

Montezuma’s

Mr Phone

Mr Toys Toyworld

Muffin Break

My Car

N

Nando’s

National Hearing Centre

Newsagent

O

Oli Joy

OPSM

Origin Kebabs

P

Pandora

Petbarn

Pillow Talk

Priceline Pharmacy

Professionalis

Prouds Jewellers

PTC

Q

QBD Books

R

RACQ

Rashays

Rebel

Red Rooster

Riverlink Barber

Rivers

Rockmans

Ruby Chews

S

Shaver Shop

Silk Laser Clinic

Skin Kandy

Skinmys

Sparkles Car Wash

Specsavers

Spendless Shoes

Sportsco

Stefan

Strand

Subway

Sunny Line

Super Cheap Auto

Super Cuts

Sushia

Sushi D'Lite

Sushi Guru

Sussan

T

Taking Shape

Target

Telstra

The Athlete’s Foot

The Reject Shop

TN Nails

U

Ultra Tune

V

Valley Girl

V8 Supercuts

W

Walker’s Doughnuts

Wallace Bishop

What’s Hot

Williams the Shoemen

Woolworths

X

Xtreme Communications

Y

Yes Optus

Z

Zing Pop Culture