



## Riverlink Shopping Centre

### Terms & Conditions

1. Information on how to enter, how to claim, and details of prizes form part of these Terms and Conditions. Participation in this promotion constitutes acceptance of these Terms and Conditions.

2. Entry to the competition is open to residents of Queensland, Australia who fulfil the entry requirements, except:

I. Employees of Riverlink Shopping Centre (the Promoter), and their immediate family;

II. Tenants in the shopping centres and their immediate family;

III. The staff of tenants in the shopping centres and their immediate family;

IV. The proprietors and staff of companies involved in the production, publishing and administration of this promotion and their immediate family;

V. Immediate family means parents, siblings, spouse, children and grandparents. Tenants means Lessees, Licensees and in the case of a corporation, its directors.

3. Any persons under the age of 18 must obtain parent/guardian permission before entering this promotion and the Promoter reserves the right to request such consent in writing.

4. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions, or who tampers with

the entry process. Errors and omissions will be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

5. On entry into the competition the entrant acknowledges that the promoter's decision in relation to any aspect of the Promotion is final and binding.

6. All references to times and dates are to times and dates according to AEST.

7. All prices and values of the prizes are to be provided in the currency of the country in which the entrant is resident. i.e in Australian Dollars.

8. This promotion is conducted for and in relation to Riverlink Shopping Centre only and for the purposes of condition 11 each Entrant may enter other competitions run by the Promoter at other shopping centres subject to the terms and conditions of each shopping centre.

#### **How to Enter**

9. Entries open on the first day that the competition commences at 9am.

10. Entrants must follow the competition prompts in whether the competition is online or offline at [www.riverlink.net.au](http://www.riverlink.net.au).

11. Entrants must follow the competition prompts to provide personal details and complete entry questions online on the competition entry pages. Entry must be completed in full to be deemed valid.

12. Only one response per Entrant will be accepted during the Promotion Period. Multiple Entries from an individual or single e-mail address will not be considered for judging and the Promoter reserves the right in its sole discretion to determine the identity of the entrant.

13. Incomplete, indecipherable or illegible entries will be deemed invalid.

#### **The Prizes**

14. The prize will be drawn at random, the day after the competition closes.

15. The total Prize pool value varies with each competition and is stated on [www.riverlink.net.au](http://www.riverlink.net.au) competition page. (GST not applicable).

16. Prize package must be taken as one, and not broken down into separate elements.

17. To claim the prize, the winner must provide personal identification to confirm their identity and their details must match the competition entry details. If the official winner is under the age of 18, then proof of identity for both the official winner and their parent/guardian will be required to claim the prize.

18. If a prize is not claimed within three months via the telephone number and/or e-mail address provided by the Entrant, that prize will be forfeited.

19. In circumstances where the Winner is unable to be contacted on the telephone number and e-mail address provided by the Entrant the Promoter reserves the right to disqualify that Entrant and select an alternate Winner in accordance with these terms and conditions.

20. This prize is not transferable and any requests will not be accepted to transfer the prize to any other person, or any other persons account or account name, other than the official winner of the competition, except, if the official winner is under the age of 18, in which case the prize can be awarded to the winner's parent or guardian. Proof of identity for both the official winner and their parent/guardian will be required when claiming the prize.

21. If the prize is offered in Riverlink gift cards, it is not transferrable to cash at any time and is only valid within the stores that accept the gift cards throughout the centre. For a full list of these stores, see [www.riverlink.net.au/gift-cards.php](http://www.riverlink.net.au/gift-cards.php).

### **General Terms and Conditions**

22. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:

- i. any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
- ii. any theft, unauthorised access or third party interference;
- iii. any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
- iv. any variation in prize value to that stated in these Terms and Conditions;
- v. any tax liability incurred by a winner or entrant; or
- vi. use of the prize.

23. If, for any reason, the prize winner does not take an element of the prize at the specified time or within the time stipulated for the use of the prize then the prize will be forfeited by the prize winner and cash or other prizes will not be offered in replacement.

24. If for any reason this competition is not capable of running as planned (whether caused by infection by computer virus, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness or integrity of the Promotion), the Promoter reserves the right in its sole discretion, (subject to any written direction given by a relevant regulatory authority), to cancel, terminate, modify or suspend the promotion. The Promoter may in its sole discretion disqualify any individual who tampers with the entry process.

25. Entries are deemed to be received at the time of receipt into the Promoter's database. The Promoter is not responsible for receipt of incorrect, inaccurate or incomplete information either caused by website users or by any of the equipment used, or by any computers or technology used by intermediaries, service providers, or business partners to facilitate the competition.

26. The Prize winners accept and acknowledge that they must participate in all promotional activities concerning the promotion and the winning of the prize and they consent to the promoter using their name and image in any further promotional material. Claiming of the prize constitutes consent to use the winner's full name, photograph and testimonial comments for promotional, marketing and publicity purposes.

27. By entering this Promotion, entrants are providing consent for the Promoter to hold and use their personal information. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this information, which will be added to the Promoter's database. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages, marketing communications, or telephoning the entrant. Entrants should direct any request to access, update, remove, or correct information direct to the Promoter. All entries become the property of the Promoter.

28. The promoter is bound by the Privacy Act 1988.

29. The promoter is Riverlink Shopping Centre A.B.N No 69 704 114 267, Cnr Downs Street and The Terrace. PO Box 2155, North Ipswich, 4305, Queensland AUSTRALIA.